



Internship Opportunities at Tech Startup

Who are we?

We are an EdTech startup in DC looking to bring on a group of talented interns to join us and help us increase our impact. We are seeking **customer service interns** to help our product run more smoothly.

Conversifi connects foreign language learners with native speakers for on-demand language practice and cross-cultural exchange over video chat. We have a social mission oriented around global citizenship and promoting cross-cultural understanding. We're looking to expand our team with individuals who share our drive to create, innovate, and make a difference. Find out more about us at www.conversifi.com.

Who are you?

You are a graduate student or exceptional undergraduate who may be studying communications, business, English, marketing, foreign language(s), or something similar. You thrive in a startup environment oriented around collaborative problem solving. You have a passion for fostering cultural understanding and building new products and ideas. Proficiency in Spanish is a bonus.

Responsibilities

- Help us manage our live customer support chat box
- Contribute to designing systems to make our customer experience top notch and more seamless
- Help increase our efficiency by drafting automated responses to popular questions and FAQs

Ideal candidate

- You have impressive experience with and/or interest in customer engagement
- You have a passion for new products that address current global needs
- You are creative and interested in business development
- You are available 8+ hours a week preferably during: Wed. 3pm - 6pm, Sat. & Sun. 10am - 6pm

Perks

- Be a part of our energetic and creative team near Dupont Circle
- Have the ability to intern remotely after initial training
- Promote cross-cultural understanding among people around the world
- We're happy to participate in any academic programs that help you get credit for this internship (this is an unpaid internship)

TO APPLY Please visit www.conversifi.com/internships.